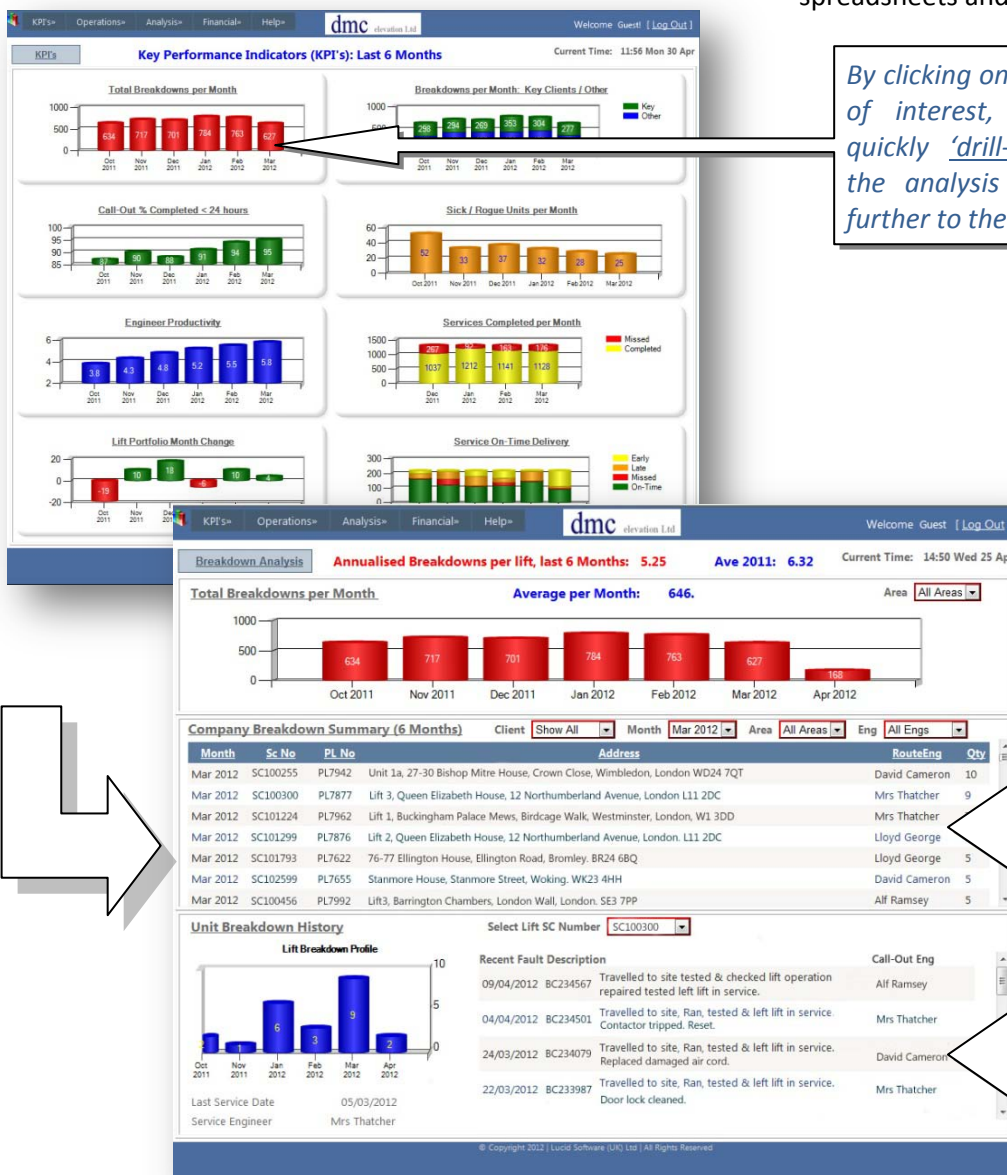


# 'Big Picture' to Detail, in 1 click!

...Clear Information from your Data in an instant

InsightApps™ is a new and exciting Business Intelligence 'dashboard' designed specifically for the lift industry that provides your Businesses Big Picture or Detail instantly with the click of a mouse. Interfacing with everything from a spreadsheet to a full relational database, your data is presented as meaningful Management Information enabling you to make better more informed decisions improving your levels of service, increasing profitability and freeing your time to take action!

'Dashboards' like those shown below are rapidly becoming the choice of Management Information presentation for progressive Lift Companies. Information is presented in a highly usable format for rapid decisions. 'Real' dashboard systems automatically load data, directly from your data source and refresh the views periodically to provide you with up to date Information about performance, meaning there is no need for staff to mess around with spreadsheets and pivot tables!



The dashboard displays various KPIs for the last 6 months (Oct 2011 to Mar 2012):

- Total Breakdowns per Month:** 634, 717, 701, 784, 763, 627
- Breakdowns per Month - Key Clients / Other:** 288, 284, 269, 253, 304, 277
- Call-Out % Completed < 24 hours:** 97, 90, 88, 91, 94, 95
- Sick / Rogue Units per Month:** 52, 33, 37, 32, 28, 25
- Engineer Productivity:** 3.8, 4.3, 4.8, 5.2, 5.5, 5.8
- Services Completed per Month:** 1037, 1212, 1141, 1126
- Lift Portfolio Month Change:** -19, 10, 18, -6, 10, -7
- Service On-Time Delivery:** 200, 200, 200, 200, 200, 200

The **Breakdown Analysis** section shows:

- Annualised Breakdowns per lift, last 6 Months:** 5.25 (Ave 2011: 6.32)
- Total Breakdowns per Month:** 634, 717, 701, 784, 763, 627, 168 (Apr 2012)
- Average per Month:** 646

The **Company Breakdown Summary (6 Months)** table is shown below:

Month	Sc. No	Pl. No	Address	RouteEng	Qty
Mar 2012	SC100255	PL7942	Unit 1a, 27-30 Bishop Mitre House, Crown Close, Wimbleton, London WD24 7QT	David Cameron	10
Mar 2012	SC100300	PL7877	Lift 3, Queen Elizabeth House, 12 Northumberland Avenue, London L11 2DC	Mrs Thatcher	9
Mar 2012	SC101224	PL7962	Lift 1, Buckingham Palace Mews, Birdcage Walk, Westminster, London, W1 3DD	Mrs Thatcher	9
Mar 2012	SC101299	PL7876	Lift 2, Queen Elizabeth House, 12 Northumberland Avenue, London, L11 2DC	Lloyd George	5
Mar 2012	SC101793	PL7622	76-77 Ellington House, Ellington Road, Bromley, BR24 6BQ	Lloyd George	5
Mar 2012	SC102599	PL7655	Stanmore House, Stanmore Street, Woking, Woking, Woking, Woking, Woking, Woking	David Cameron	5
Mar 2012	SC100456	PL7992	Lift3, Barrington Chambers, London Wall, London, SE3 7PP	Alf Ramsey	5

The **Unit Breakdown History** section shows a detailed view for lift SC100300:

- Lift Breakdown Profile:** 3, 6, 3, 9, 2
- Recent Fault Description:**
  - 09/04/2012 BC234567: Travelled to site tested & checked lift operation repaired tested left lift in service. Call-Out Eng: Alf Ramsey
  - 04/04/2012 BC234501: Travelled to site, Ran, tested & left lift in service. Contactor tripped. Reset. Call-Out Eng: Mrs Thatcher
  - 24/03/2012 BC234079: Travelled to site, Ran, tested & left lift in service. Replaced damaged air cord. Call-Out Eng: David Cameron
  - 22/03/2012 BC233987: Travelled to site, Ran, tested & left lift in service. Door lock cleaned. Call-Out Eng: Mrs Thatcher
- Last Service Date:** 05/03/2012
- Service Engineer:** Mrs Thatcher

By clicking on the Chart of interest, you can quickly 'drill-down' to the analysis or down further to the raw data

More detail!  
Here you can see detailed breakdowns by month (Mar 2012)

Even more detail!  
Here you can see detailed breakdowns by individual lift, including fault detail

For more information contact: [info@insight-apps.co.uk](mailto:info@insight-apps.co.uk) or view dashboards in action at [www.insight-apps.co.uk](http://www.insight-apps.co.uk)